

**Student Life Committee Minutes  
February 19, 2003**

Members present: Kris Bartanen, Keith Ferguson, Betsy Gast, Duane Hulbert, Kurt Walls, and Carrie Washburn

The meeting was called to order at 9:05am.

The minutes from the February 5<sup>th</sup> meeting were approved with minor changes.

Discussion started with a question to the committee – Have we heard from a range of students? (as stated in the Senate's charge). In our focus groups, we missed the representation of the freshman class. It was noted that this group might be the most vulnerable at UPS. Kris shared the following numbers to help gain perspective, 1600 students live on campus with 624 being freshman and approximately 1000 living off campus.

Discussion turned to sharing our gathered information and questions for Todd Badham, Director of Security. Betsy will invite Todd to join us at our next meeting.

Questions seemed to be center around three subjects

1. Emergency situations
  - A. How does security communicate their purpose, both in the immediate situation and in general?
  - B. How to encourage calling security vs. avoiding them?
2. Staff training
  - A. Does the staff have EMT training?
  - B. Does staff receive any conflict resolution training?
  - C. How do security personnel find a balance between their seemingly conflicting roles of assisting students and policing campus?
3. PR Improvements
  - A. What is the lock out schedule and how effective is it? Priorities?
  - B. Can security give an ETA when called, perhaps offering a reason when delays are necessary?
  - C. How do we change the student's perception of the staff's attitude?
  - D. How can the university better publicize Security Service's services?

Respectfully submitted,

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Kurt Walls